



AVAYA

BUSINESSPARTNER

Set S.r.L

**Via Marosticana, 279 - Passo Riva
36031 Dueville (VI)**

Italy

Att. Renato Cantele

February 2008

Dear Partner

Avaya BusinessPartner Program Status (Period: October through December)

Avaya is pleased to confirm that Set S.r.L has achieved Avaya SMB Platinum Certification status in the Avaya BusinessPartner Program. This means that you will receive the benefits associated with your status for this quarter

Official details of all program benefits, including Certification Bonus and Marketing benefits, may be found on the BusinessPartner Portal at <http://partner.avaya.com>.

To see the Q1FY08 version of your confidential Avaya Certification Calculator please login to the Avaya BPP dashboard (<https://www.birchonline.biz/AvayaPartnerProgram/Logon.aspx>). We would encourage you to work with your Avaya representative to understand and the potential to maximise your return from the Program. If you have not received login details or have queries regarding the dashboard please contact the helpdesk as described below.

Should you require help or further information, please contact your Avaya representative or the Avaya BusinessPartner HelpDesk on your local CSC telephone number, choosing option 4 then option 2, or by email at avayabpp@birch.co.uk.

We wish you every success in the future and thank you for your continued commitment to the Avaya BusinessPartner Program.

Yours sincerely

Mark Mitchell
VP of Channels for EMEA